

cell communication self quiz questions schoolwires File PDF

cell communication self quiz questions schoolwires is a valuable resource for students and educators aiming to deepen their understanding of cellular signaling pathways. In the realm of biology education, mastering cell communication is essential for comprehending how cells coordinate activities within multicellular organisms. Schoolwires offers a platform where students can access self-assessment tools, including quiz questions designed to reinforce knowledge and prepare for exams. This article explores key concepts related to cell communication, provides sample self-quiz questions suitable for schoolwires, and offers tips on how to effectively utilize these resources to enhance learning.

Understanding Cell Communication

Cell communication, also known as cell signaling, is the process by which cells detect and respond to signals in their environment. This fundamental biological process enables cells to coordinate functions such as growth, immune responses, and homeostasis. Effective communication relies on complex signaling pathways that involve signaling molecules, receptors, and intracellular responses.

Types of Cell Signaling

Cells communicate through various mechanisms, broadly classified into three main types:

- **Autocrine signaling:** Cells respond to signals they produce themselves.
- **Paracrine signaling:** Signals are released locally and affect nearby cells.
- **Endocrine signaling:** Hormones travel through the bloodstream to reach distant target cells.

Key Components of Cell Communication

Understanding the components involved in cell signaling pathways is crucial for mastering the topic:

- **Signaling molecules:** These include hormones, neurotransmitters, and local mediators.
- **Receptors:** Proteins on or inside the cell that recognize and bind signaling molecules.
- **Signal transduction pathways:** Series of molecular events that transmit the signal from the receptor to the target.
- **Response:** Changes in gene expression, enzyme activity, or cellular behavior.

Sample Self-Quiz Questions for Cell Communication

Using self-quiz questions on platforms like schoolwires can significantly improve retention and understanding. Here are some sample questions that teachers and students can incorporate into their study routines:

Multiple Choice Questions

- Which type of cell signaling involves hormones traveling through the bloodstream to reach target cells?
 - a) Autocrine
 - b) Paracrine
 - c) Endocrine
 - d) Juxtacrine
- What is the primary role of receptors in cell communication?
 - a) To produce signaling molecules
 - b) To recognize and bind signaling molecules
 - c) To transmit signals directly to DNA
 - d) To generate energy for the cell
- Which part of the cell is most likely to contain receptor proteins for cell signaling?
 - a) Nucleus
 - b) Cytoplasm
 - c) Plasma membrane
 - d) Mitochondria

True or False Questions

- Cell communication pathways can involve both chemical and electrical signals. (True/False)
- Only endocrine signals can travel long distances within the body. (True/False)
- Receptor proteins are specific to certain signaling molecules. (True/False)
- Signal transduction pathways amplify the original signal within the cell. (True/False)

Short Answer Questions

- Describe the process of signal transduction in a cell.
- Explain the difference between autocrine and paracrine signaling.
- List the steps involved in a typical hormone signaling pathway.
- What role do second messengers play in cell signaling?

Strategies for Using Self-Quiz Questions Effectively on Schoolwires

Self-assessment tools like quizzes are most effective when integrated into a comprehensive study plan. Here are some tips for maximizing the benefits of cell communication self-quiz questions available on schoolwires:

Regular Practice

Consistently engaging with quiz questions helps reinforce learning and identify areas needing improvement. Set aside dedicated time each week to review and answer questions related to cell communication.

Utilize Different Question Formats

Mix multiple-choice, true/false, and short-answer questions to develop a well-rounded understanding and improve different cognitive skills.

Review Explanations and Feedback

Many schoolwires quizzes provide explanations for correct answers. Pay attention to these explanations to clarify misconceptions and deepen your understanding.

Group Study and Discussion

Collaborate with classmates by discussing quiz questions and answers. Group discussions can reveal diverse perspectives and enhance comprehension.

Integrate with Other Resources

Combine quiz practice with textbook reading, videos, and hands-on activities. A multi-faceted approach solidifies knowledge and makes learning more engaging.

Benefits of Using Schoolwires for Cell Communication Self-Quiz Questions

Schoolwires provides a user-friendly platform for students and teachers to access and create

self-assessment tools tailored to the curriculum. Some benefits include:

- Customized quizzes aligned with lesson plans
- Immediate feedback to assess understanding
- Convenient access for remote or hybrid learning environments
- Tracking progress over time to identify improvement areas

Conclusion

Mastering cell communication is an essential part of biology education, and self-assessment questions available through schoolwires serve as powerful tools to reinforce learning. By exploring different question types, engaging regularly with quizzes, and utilizing platform features, students can enhance their comprehension of complex signaling pathways. Educators can leverage these resources to create interactive lessons that prepare students for exams and future scientific endeavors. Remember, consistent practice and active engagement are key to unlocking a thorough understanding of cell communication and its vital role in biology.

If you're preparing for tests or classroom discussions, incorporating cell communication self-quiz questions from schoolwires into your study routine can make a significant difference. Take advantage of these resources to build confidence, identify knowledge gaps, and achieve academic success in biology.

Cell Communication Self Quiz Questions Schoolwires: An In-Depth Review and Guide

Cell communication is a fundamental concept in biology, integral to understanding how organisms function and respond to their environment. For students and educators alike, self-assessment tools such as quiz questions are invaluable in reinforcing learning and ensuring mastery of complex topics. Among these resources, Schoolwires stands out as a popular platform offering a variety of cell communication self-quiz questions tailored for classroom use. In this comprehensive review, we will explore the features, benefits, limitations, and practical applications of these quiz questions, providing educators and students with a detailed understanding of how they can enhance biology education.

Understanding the Role of Cell Communication in Biology

Cell communication refers to the processes by which cells detect and respond to signals in their environment, coordinating activities such as growth, immune responses, and homeostasis. Key mechanisms include signaling pathways like hormonal signaling, neurotransmission, and direct cell-to-cell contact. As a core component of biology curricula, mastering cell communication is crucial for students aiming to excel in science.

Core Concepts Covered by Schoolwires Self-Quiz Questions

Schoolwires offers a range of quiz questions designed to test understanding across various facets of cell communication:

- Types of signaling (autocrine, paracrine, endocrine, direct contact)
- Components of signaling pathways (receptors, ligands, second messengers)
- Signal transduction mechanisms
- Examples of cell communication in real biological systems
- Differences between signaling pathways (e.g., G-protein coupled receptors vs. receptor tyrosine kinases)

These questions are crafted to reinforce both foundational knowledge and more advanced concepts, making them suitable for high school and early college students.

Features of Schoolwires Cell Communication Self-Quiz Questions

Schoolwires provides a variety of features aimed at enhancing the learning experience. Here are some notable aspects:

Customization and Flexibility

- Teachers can modify existing questions or create new ones tailored to their curriculum.
- Quizzes can be adapted for different difficulty levels, from basic recall to application-based questions.
- Integration with other lesson plans and assessments facilitates seamless curriculum alignment.

Interactive and Engaging Format

- Multiple-choice questions with immediate feedback help students identify correct and incorrect understanding.
- Some quizzes include matching exercises, fill-in-the-blanks, and true/false questions to diversify assessment methods.
- Hyperlinked explanations provide instant clarification, reinforcing learning.

Ease of Access and Integration

- Schoolwires allows easy embedding of quiz questions within online lesson pages.
- Compatibility with various devices ensures students can access assessments anytime, anywhere.
- Data tracking features help teachers monitor student progress and identify areas needing reinforcement.

Sample Self-Quiz Question Types

- Multiple Choice: "Which of the following is an example of endocrine signaling?"
- True/False: "Receptor tyrosine kinases activate second messengers upon ligand binding."
- Fill-in-the-Blank: "The molecule that binds to a receptor and initiates a signaling cascade is called a _____."
- Matching: "Match the signaling pathway with its characteristic: G-protein coupled receptor / Receptor tyrosine kinase."

These question types cater to various learning styles, promoting active engagement with the material.

Pros and Cons of Using Schoolwires Self-Quiz Questions for Cell Communication

Like any educational tool, Schoolwires' quiz questions have their strengths and limitations.

Pros

- Reinforces Learning: Regular self-assessment helps deepen understanding and retention.
- Immediate Feedback: Students learn from their mistakes in real time, which enhances conceptual clarity.
- Customization: Teachers can tailor questions to match lesson objectives and student needs.
- Ease of Use: Intuitive interface simplifies quiz creation and deployment.
- Data Tracking: Facilitates formative assessment and progress monitoring.

Cons

- Limited Depth for Advanced Topics: Some questions may focus on recall rather than critical thinking or application.
- Potential for Over-Reliance: Excessive use of multiple-choice questions might hinder development of analytical skills.

- Technical Limitations: Dependence on technology may pose issues in low-bandwidth environments.
- Question Quality Variability: Not all questions may be of uniform rigor; some may require review and editing.

Practical Applications in the Classroom

Incorporating Schoolwires cell communication quiz questions into the classroom can significantly enhance teaching and learning experiences.

Pre-Lesson Assessment

- Use quizzes to gauge prior knowledge and identify misconceptions.
- Tailor subsequent lessons to address gaps revealed through assessment.

Formative Assessment

- Embed quick quizzes after lessons to reinforce key concepts.
- Use data insights to adjust pacing and focus areas.

Student Self-Assessment

- Encourage students to utilize self-quiz questions for independent review.
- Promote active learning and self-regulation skills.

Homework and Review

- Assign quizzes as homework to reinforce lessons.
- Use as review before exams or standardized tests.

Enhancing the Effectiveness of Self-Quiz Questions

To maximize their benefit, educators should consider best practices when integrating Schoolwires quiz questions:

- Align questions with learning objectives to ensure assessments are purposeful.

- Mix question formats to cater to different learning styles and assess various cognitive levels.
- Provide explanations for answers to facilitate understanding.
- Encourage reflection on quiz results to promote metacognition.
- Combine quizzes with other active learning strategies, such as discussions and hands-on activities.

Conclusion

Cell communication self quiz questions Schoolwires serve as a powerful resource for biology educators seeking to reinforce student understanding of a complex and vital subject. Their customizable, engaging, and accessible features make them suitable for a variety of teaching contexts. While they are most effective when integrated thoughtfully into a broader instructional strategy, they offer significant benefits in terms of immediate feedback, student engagement, and formative assessment. By leveraging these tools effectively, educators can foster a deeper comprehension of cell signaling mechanisms, ultimately preparing students for more advanced biological concepts and scientific literacy.

As biology continues to evolve with new discoveries, the importance of solid foundational knowledge remains paramount. Schoolwires' self-quiz questions provide an excellent means to build that foundation, making the study of cell communication an active, interactive, and rewarding experience for students.

Question What is the primary function of cell communication in multicellular organisms? The primary function is to coordinate cellular activities, allowing cells to respond appropriately to environmental signals and maintain homeostasis. Which types of signaling molecules are commonly involved in cell communication? Common signaling molecules include hormones, neurotransmitters, and local mediators like cytokines and growth factors. How do cells typically transmit signals across the cell membrane? Cells transmit signals through receptor proteins that detect signaling molecules and initiate a cascade of intracellular responses. What is the role of second messengers in cell communication? Second messengers, such as cAMP or calcium ions, amplify the signal inside the cell and help propagate the response initiated by the receptor. Why is cell communication important for tissue function and development? Cell communication ensures that cells work together efficiently, enabling proper tissue formation, growth, repair, and response to stimuli. What is an example of cell communication in the nervous system? An example is neurotransmitter release at synapses, where signals are transmitted from one neuron to another or to muscle cells to trigger responses.

Related keywords: cell communication, self quiz, questions, schoolwires, signaling, cellular signals, cell signaling, quiz questions, biology quiz, education resources

ORGANIZATIONAL COMMUNICATION KATHERINE MILLER

organizational communication Katherine Miller is a pivotal topic in the realm of management and communication studies, exploring how organizations facilitate and manage information flow among members to achieve strategic goals. Katherine Miller, a renowned scholar in the field, has significantly contributed to understanding the complexities of organizational communication, emphasizing its importance in fostering effective teamwork, leadership, and organizational culture. This article provides a comprehensive overview of organizational communication according to Katherine Miller's perspectives, including key concepts, models, and practical applications.

Understanding Organizational Communication

Organizational communication refers to the exchange of information within an organization, encompassing formal and informal channels. It plays a vital role in establishing a cohesive work environment, promoting transparency, and enhancing productivity.

Definition and Significance

- Definition: Organizational communication involves the transmission of messages among members of an organization to coordinate activities, share information, and build relationships.
- Significance: Effective communication is linked to improved decision-making, employee satisfaction, and organizational success.

Components of Organizational Communication

- Formal Communication: Official channels such as memos, reports, meetings, and policies.
- Informal Communication: Casual interactions like water-cooler talks and social media exchanges.
- Downward Communication: From management to employees.
- Upward Communication: From employees to management.
- Horizontal Communication: Among peers or departments.

Katherine Miller's Perspective on Organizational Communication

Katherine Miller's work emphasizes the dynamic and multifaceted nature of organizational communication. Her approach integrates theoretical frameworks with practical insights to understand how communication shapes organizational life.

Theoretical Foundations

Miller draws upon several communication theories, including:

- Systems Theory: Viewing organizations as interconnected systems where communication links various parts.
- Symbolic Convergence Theory: How shared narratives and stories create a unified organizational culture.
- Network Theory: Understanding communication flow through social network analysis.

Key Concepts in Miller's Framework

- Communication Climate: The overall emotional tone of communication within the organization.
- Organizational Culture: Shared values, beliefs, and norms influencing communication behaviors.
- Power and Politics: How authority and influence affect message dissemination.
- Leadership Communication: The role of leaders in shaping organizational narratives and motivating employees.

Models of Organizational Communication in Katherine Miller's Work

Miller discusses various models that explain how communication operates within organizations.

Classical Models

- Linear Model: Focuses on one-way communication, such as directives from managers.
- Transmission Model: Emphasizes message delivery from sender to receiver.

Contemporary Models

- Transactional Model: Recognizes communication as a two-way process involving feedback.
- Network Model: Highlights the importance of social networks and informal channels.

Interactive and Systemic Models

- These models account for context, culture, and multiple channels influencing communication flow.

Effective Organizational Communication Strategies

Implementing effective communication strategies is essential for organizational success. Katherine Miller advocates for approaches that foster clarity, openness, and engagement.

Strategies for Enhancing Communication

- Promote Transparency: Share information openly to build trust.
- Encourage Feedback: Create channels for employees to voice opinions and concerns.
- Utilize Multiple Channels: Combine face-to-face, digital, and written communication.
- Tailor Messages: Customize communication based on audience needs.
- Develop Leadership Skills: Train managers in effective communication and active listening.
- Foster a Positive Climate: Cultivate an environment where open and respectful dialogue is encouraged.

Technological Tools in Organizational Communication

Modern organizations leverage technology to facilitate communication:

- Email and Instant Messaging: For quick information sharing.
- Intranet Portals: Centralized platforms for resources and announcements.
- Video Conferencing: For remote team collaboration.
- Social Media: To engage with stakeholders and promote transparency.

The Role of Leadership in Organizational Communication

Leadership significantly influences organizational communication patterns and effectiveness.

Leadership Styles and Communication

- Transformational Leadership: Inspires and motivates through visionary communication.
- Transactional Leadership: Focuses on exchanges and clear expectations.
- Servant Leadership: Prioritizes listening and serving team needs.

Effective Leadership Communication Practices

- Active Listening: Demonstrating genuine interest and understanding.

- Clarity and Transparency: Ensuring messages are understandable and honest.
- Empathy: Recognizing and addressing employee concerns.
- Consistency: Maintaining message coherence across different channels.

Challenges in Organizational Communication

Despite best efforts, organizations face various challenges that hinder effective communication.

Common Barriers

- Language and Cultural Differences: Leading to misunderstandings.
- Information Overload: Excessive information can overwhelm employees.
- Hierarchical Barriers: Rigid structures may restrict open dialogue.
- Technological Issues: Technical difficulties can disrupt communication flow.
- Resistance to Change: Employees may be hesitant to adopt new communication methods.

Overcoming Communication Barriers

- Provide cultural competence training.
- Streamline information channels to prevent overload.
- Promote an inclusive culture that encourages participation.
- Invest in reliable communication technology.
- Engage employees in change management processes.

Practical Applications of Katherine Miller's Organizational Communication Theories

Applying Miller's theories can enhance organizational effectiveness in real-world settings.

Case Study: Enhancing Organizational Culture

- Conduct regular communication audits to assess the climate.
- Use storytelling to reinforce core values.
- Encourage peer-to-peer communication to build trust.

Implementing Change Management

- Communicate the vision clearly and consistently.
- Involve employees in planning and decision-making.
- Provide training and support throughout transitions.

Building Effective Teams

- Promote open dialogue and feedback.
- Establish clear roles and expectations.
- Recognize and celebrate team achievements.

Conclusion

Organizational communication, as explored through Katherine Miller's work, remains a fundamental component of organizational success. By understanding the theoretical frameworks, models, and practical strategies she advocates, organizations can foster a communicative environment that enhances collaboration, innovation, and overall performance. Effective communication not only bridges gaps but also serves as a catalyst for organizational growth and resilience in an ever-changing business landscape.

Further Resources

- Katherine Miller's Publications on Organizational Communication
- Books on Communication Theories and Models
- Workshops and Training Programs in Organizational Communication
- Professional Associations such as the International Communication Association (ICA)

Keywords: organizational communication, Katherine Miller, communication models, organizational culture, leadership communication, communication strategies, organizational success, communication barriers, effective communication, management communication

Organizational Communication Katherine Miller: An In-Depth Examination

In the complex landscape of organizational communication, Katherine Miller emerges as a significant figure whose contributions have shaped contemporary understanding of how messages flow within and across organizations. Her work provides critical insights into the dynamics of communication processes, organizational structures, and the social interactions that underpin organizational life. This article offers a comprehensive review of Katherine Miller's approach to organizational communication, exploring her theoretical frameworks, key concepts, and the impact of her scholarship on both academic inquiry and practical application.

Introduction to Katherine Miller and Organizational Communication

Organizational communication, as a field, investigates how individuals and groups transmit information, create shared meanings, and coordinate actions within organizational contexts. Katherine Miller has been instrumental in advancing this discipline through her scholarly work, emphasizing the importance of understanding communication as a social process that shapes organizational culture, power relations, and identity.

Miller's contributions are characterized by a focus on the interpretive and critical dimensions of communication, challenging purely technical or managerial views. Her work encourages scholars and practitioners alike to consider the nuanced ways communication constructs organizational realities and influences organizational change.

Foundational Theories and Concepts in Katherine Miller's Work

Katherine Miller's scholarship draws from a rich tapestry of theoretical perspectives, integrating classical and contemporary theories to provide a comprehensive understanding of organizational communication.

Symbolic Convergence Theory

One of Miller's notable areas of focus involves Symbolic Convergence Theory (SCT), originally developed by Ernest Bormann. Miller emphasizes the role of shared narratives, fantasies, and symbols in creating cohesive organizational cultures. She argues that through shared stories and symbols, members develop a collective consciousness that binds them together, fostering a sense of identity and purpose.

Key aspects of SCT in organizational contexts include:

- The creation of shared stories that reinforce organizational values.
- The development of group fantasies that serve as collective visions.
- The use of symbols and language to foster cohesion and loyalty.

Organizational Culture and Identity

Miller underscores the importance of communication in constructing organizational culture and identity. Her work explores how narratives, rituals, and symbols serve as mediums for transmitting cultural values and shaping how members perceive their roles and relationships.

Core ideas include:

- Culture as a communicative construct that evolves through ongoing interactions.
- Identity formation as a social process influenced by organizational discourse.
- The role of storytelling in maintaining and transforming organizational culture.

Power, Resistance, and Critical Perspectives

In addition to interpretive approaches, Miller engages with critical perspectives that examine power dynamics within organizations. Her analysis often considers how communication can be a tool for both empowerment and domination.

Highlights of her critical stance:

- Power relations are embedded in language and discourse.
- Resistance emerges through alternative narratives and counter-communication.
- Critical communication practices can challenge organizational hegemony.

Methodological Approaches in Miller's Research

Katherine Miller's work employs diverse methodological strategies, blending qualitative and quantitative methods to explore organizational communication phenomena.

Qualitative Analysis

- Ethnographic studies examining organizational narratives and rituals.
- Discourse analysis of organizational texts and conversations.
- Case studies illustrating communication patterns in specific contexts.

Quantitative Methods

- Surveys measuring perceptions of organizational culture.
- Statistical analysis of communication networks and information flows.

Her methodological versatility allows for a nuanced understanding that captures both the depth and breadth of organizational communication processes.

Major Publications and Contributions

Katherine Miller's prolific publication record includes influential books, scholarly articles, and book

chapters that have shaped the field.

Key Publications

- Communication Theories: Perspectives, Processes, and Contexts (2014) ? A comprehensive textbook that synthesizes major communication theories, including her perspectives on organizational communication.
- Organizational Communication: Approaches and Processes (various editions) ? A foundational text that explores the core processes and approaches in organizational communication research.
- Articles on narrative and storytelling in organizations, emphasizing their role in cultural maintenance and change.

Impact and Recognition

Miller's work has been widely cited and has influenced both academic scholarship and practical management strategies. Her insights into the symbolic and critical dimensions of communication offer valuable frameworks for understanding organizational dynamics.

Notable impacts include:

- Providing tools for analyzing organizational culture through communication.
- Highlighting the importance of storytelling in leadership and change management.
- Advancing critical approaches that empower employees and stakeholder voices.

Practical Implications for Organizations

Miller's scholarship offers tangible benefits for organizational practitioners seeking to improve communication effectiveness.

Strategies for Enhancing Organizational Culture

- Cultivating shared narratives that reinforce core values.
- Using symbols and rituals to foster a sense of community.
- Encouraging storytelling as a means to facilitate change and innovation.

Managing Power and Resistance

- Recognizing how language can perpetuate power imbalances.
- Creating spaces for dialogue and alternative narratives.
- Employing critical communication practices to promote transparency and inclusiveness.

Leadership and Communication

- Leaders can leverage storytelling to inspire and motivate.
- Transparent and authentic communication builds trust.
- Understanding cultural symbols aids in aligning organizational goals with employee identities.

Critiques and Future Directions in Katherine Miller's Work

While Katherine Miller's contributions are widely regarded, some critiques point to the need for broader empirical validation and the integration of more diverse organizational contexts.

Critiques include:

- The need for longitudinal studies to assess the impact of communication strategies over time.
- Greater inclusion of non-Western organizational cultures and communication styles.
- The challenge of translating interpretive insights into measurable outcomes.

Future research directions inspired by Miller's work involve:

- Exploring digital communication and virtual organizational spaces.
- Investigating intercultural communication within multinational organizations.
- Developing interventions based on narrative and symbolic analysis to foster organizational change.

Conclusion: The Significance of Katherine Miller in Organizational Communication

Katherine Miller's extensive body of work has profoundly influenced how scholars and practitioners perceive the role of communication in organizational life. Her emphasis on symbols, narratives, power dynamics, and cultural construction invites a deeper appreciation of communication as a social and transformative force.

By integrating interpretive and critical lenses, Miller provides a nuanced framework that underscores the complexity of organizational communication. Her contributions continue to inspire ongoing

research and practical applications aimed at fostering more authentic, inclusive, and effective organizational environments.

As organizations navigate rapid technological changes, globalization, and evolving workforce expectations, Miller's insights remain vital. They remind us that understanding and intentionally shaping communication processes are essential for organizational resilience and success in the modern era.

Question What are the key principles of organizational communication according to Katherine Miller? Katherine Miller emphasizes principles such as clarity, consistency, openness, and feedback in organizational communication, highlighting their importance for effective information flow and organizational success. How does Katherine Miller describe the role of culture in organizational communication? Miller discusses how organizational culture shapes communication patterns, influences employee interactions, and impacts overall organizational effectiveness by establishing shared values and norms. What are common challenges in organizational communication highlighted by Katherine Miller? Miller points out challenges like miscommunication, information overload, cultural differences, and hierarchical barriers that can hinder effective communication within organizations. According to Katherine Miller, what strategies can improve organizational communication? Miller recommends strategies such as promoting transparency, active listening, utilizing multiple communication channels, and encouraging feedback to enhance organizational communication. How does Katherine Miller address the impact of technology on organizational communication? Miller explores how technological advancements facilitate faster and more diverse communication methods but also require organizations to manage digital literacy and information security effectively. What role does organizational communication play in organizational change, as explained by Katherine Miller? Miller explains that effective communication is crucial during change processes to reduce resistance, clarify objectives, and align stakeholders towards common goals. How can understanding Katherine Miller's perspective on organizational communication benefit modern workplaces? Understanding Miller's insights helps organizations foster better communication practices, improve employee engagement, and adapt to evolving communication technologies for enhanced productivity.

Related keywords: organizational communication, Katherine Miller, communication theories, workplace communication, organizational behavior, corporate communication, communication research, management communication, business communication, academic publications

Read the full article online: [organizational communication katherine miller](#)